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Dear Andrew,

Thanks so much for the Communication and Presentation Skills workshop you ran last week for our international department. Everyone was incredibly stimulated by the day's activities and the unique use of actors to convey the strategy and techniques. All of my team were raving about you.

The results were immediate! We had invited representatives from all the EMI operating companies to attend our annual international conference this week in London, and I was frankly astounded at how quickly the marketing team had adopted your techniques for presenting. Numerous colleagues remarked on how persuasive and confident my team were at communicating to a mass audience. And persuasion, confidence, and getting the right message across means selling more albums and bottom line profit!

Thanks again for sharing your valuable talents – I will make sure everyone at EMI is aware of the great work that you do.

Kind regards,

A handwritten signature in black ink, appearing to read 'Thomas Kaurich', written in a cursive style.

Thomas Kaurich
Head of Classics